

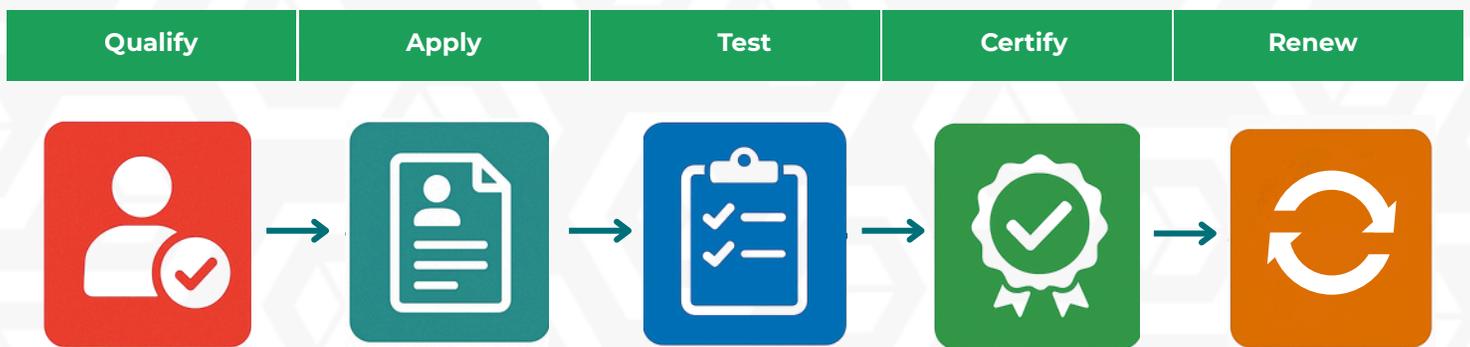


OVERVIEW

REGISTERED ROOF OBSERVER (RRO®)

The **Registered Roof Observer (RRO®)** designation recognizes professionals who have demonstrated a high level of technical knowledge in roofing observation and quality assurance. RROs play a critical role in ensuring that roof installations are completed in accordance with project specifications, design intent, and industry standards.

AT A GLANCE



REQUIREMENTS

- **Experience:** A minimum of two years of roof quality assurance or roofing experience. And/or minimum of four years as roof manufacturer's technical or sales representative
- **Project Experience:** Provide at least seven projects from personal work history that highlight specific tasks and services related to roof quality observation.
- **Continuing Education:** Complete 12 hours of continuing education, including attendance/completion of a minimum of three seminars and/or courses within the roofing industry. CEHs within past 10 years are accepted. Online IIBEC courses are offered - see under Additional Resources.
- **Examination:** Achieve satisfactory score on the RRO exam.

APPLICATION PROCESS

1. **Online Application:** Create a user account and complete the application through the IIBEC User Portal. The application can be saved and submitted electronically.
2. **Processing Time:** Standard processing time is up to 75 days. Expedited processing (up to 45 days) is available for an additional fee.
3. **Approval:** Upon approval, information on how to register for the exam will be provided.

EXAMINATION

- **Registration:**
 - Complete registration and exam fee payment (provided upon approval).
 - Two years from application approval date to take and pass required exam(s).
- **Exam Format:**
 - 75 multiple-choice questions
 - 3-hour time limit
 - Computer-based; No Open-Book
- **Testing Options:**
 - Available online at over 1,000 conveniently located testing centers. Consult <https://www.assessments.measurelearning.com/test-site-cities/> for testing center locations.
 - Retakes available every 4 months. Registration and exam payment completed each time.

FEES

Fee Type	Members	Nonmembers
Application Fee	\$375	\$475
Expedited Processing Fee	\$100	\$150
RRO Exam Fee	\$275	\$375
Annual Renewal Fee	\$175	\$275

Note: Fees are subject to change. It's recommended to consult the IIBEC website or contact their office for the most current fee structure.

RENEWAL

- Annual Renewal Payment
- Annual completion of 10 building enclosure-related CEHs
- Renewal is completed as an online process through the IIBEC Portal.

ADDITIONAL RESOURCES

- [RRO® Credential Information](#)
- [IIBEC RRO Handbook & Exam Study Guide](#)
- [Credentials FAQs](#)
- [Recommended Courses for the RRO](#)

If you need assistance with preparing your application, education materials, or have further questions about the RRO® credential, please contact Simone Patterson, Credential Applications Specialist, spatterson@iibec.org.